




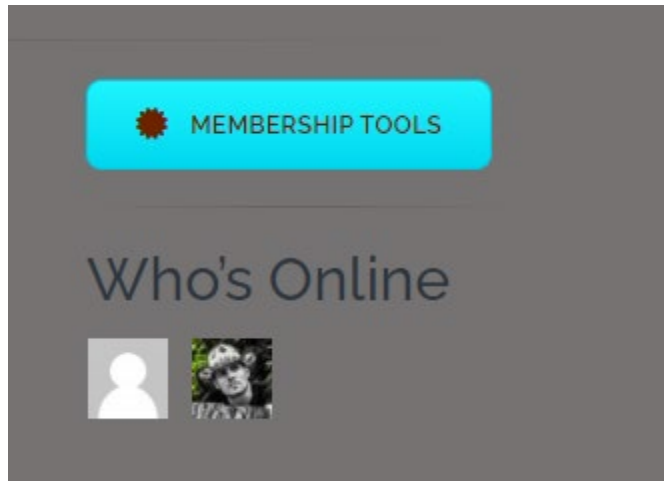
**RENEWING
YOUR FCIAA
MEMBERSHIP**



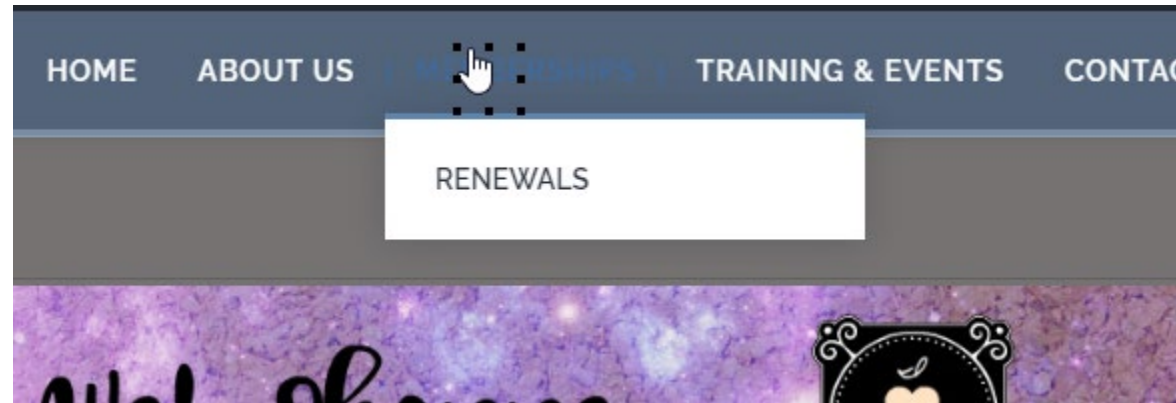
FCIAA

Navigating to the Renewal Page

There are two ways to do this. First, login to your FCIAA account. Then, you can follow either of the below methods:



Click the Membership Tools button, then click the blue link that appears.



-OR- Hover over the “Memberships” label on the top menu bar, then click the “Renewals” dropdown when it appears.

MEMBERSHIP RENEWAL

FCIAA/IACA DUAL MEMBERSHIPS RUN FROM APRIL 1 - MARCH 31

Name fields will auto-populate

Download W-9

Name *

Test

First

User

Last

Pay By *

Credit Card

Select Membership *

Analyst Member FCIAA/IACA

Analyst Member FCIAA/IACA

Price:

\$40.00

Total

\$40.00

SUBMIT

Submitting the Renewal Form

Once you reach the **Renewals** page, you must first submit the **Renewal Form**. This form simply verifies the type of Membership/Membership Level you are intending on renewing, along with the method of payment you intend to use (credit card or check). If you choose **credit card**, you will be taken to the payment form. If you choose **check**, you will not go any further and will instead receive an instructional email (*Note: Those who select credit card will receive both the instructional email, and a payment receipt IF the payment form is completed*).

NAME FIELDS SHOULD REFLECT YOUR NAME!

Submitting the Payment Form (Credit Card Payments ONLY)

Those who select **Credit Card** as their payment method will be taken to the Payment Form. The name on this form will auto-populate as well. **NOTE: The name here should be the PROFILE HOLDER'S NAME and NOT the name of the credit card holder.**

If you mistakenly enter someone else's name (i.e., the card holder's name) in these boxes, the name on your FCIAA account and user profile will be changed. If this happens to you, please review the steps on the following page.

Card Number (no dashes or spaces) *

Card Expiration Date (mm/yyyy) *

Card Verification Code * need help?

Billing Address

Street Address *

City / Town *

State / Province *

Postal / Zip Code *

Country *

Checkout Now

Submit Form

Analyst Member - \$40 USD / Yearly (recurring charge, for ongoing access)

Your Profile

First Name *

Last Name *

Email Address *

Username (lowercase alphanumeric) *

Billing Method

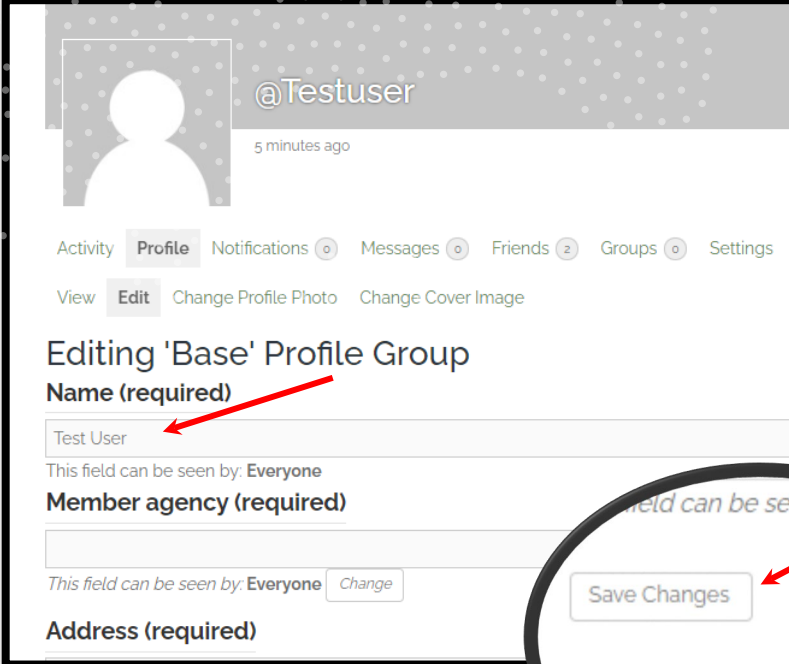


Help!

I accidentally entered
the wrong person's
name on my
renewal...

Don't fret! This can be easily fixed by going to "My Profile," clicking "Edit," changing your name in the "Name (Required)" field, and then clicking the "Save Changes" button at the bottom of the page.

[CLICK HERE TO RETURN TO RENEWALS PAGE](#)



The screenshot shows a user profile for '@Testuser' with a timestamp of '5 minutes ago'. The navigation tabs include Activity, Profile, Notifications (0), Messages (0), Friends (2), Groups (0), and Settings. Below these are options for View, Edit, Change Profile Photo, and Change Cover Image. The main heading is 'Editing 'Base' Profile Group'. The 'Name (required)' field contains 'Test User' and is highlighted with a red arrow. Below it, the visibility is set to 'Everyone'. The 'Member agency (required)' field is empty. Another visibility setting is shown as 'Everyone' with a 'Change' button. The 'Address (required)' field is also empty. A 'Save Changes' button is circled in black and pointed to by a red arrow.

If you find yourself unable to change your name or have any other difficulties in renewing your membership, please use our HELP DESK rather than sending emails. Look for the **red HELP** button at the bottom of any page.

Need help with password resets or something else?

Visit our Help Desk

